



ZiaTools

ZiaPartners has developed a comprehensive array of tools to facilitate implementation of Welcoming, Person-/Family-centered, Recovery-/Resiliency-oriented, Integrated Systems of Care in real-world systems. These tools use the Comprehensive Continuous Integrated System of Care (CCISC) as a framework and a process for designing a whole system of care in a quality improvement partnership to be about the complex needs of individuals and families being served. In CCISC, all programs in the system engage in partnership with system leadership and consumer and family stakeholders to become recovery-/resiliency-oriented, trauma-informed and complexity (co-occurring) capable. The ZiaTools below are designed to be used by systems in transformation to help the system partners learn how to apply CCISC principles to build recovery-/resiliency-oriented complexity capability into all areas of practice, programming, and design. For more details, visit <http://www.ziapartners.com/tools/>.

System Tools

- **SOCAT™** – The SOCAT™ is a self-assessment tool that helps systems, agencies, and programs combine two important system improvement activities—Children and/or Adult System of Care (SOC) development and CCISC implementation. Use of the SOCAT™ can help systems, partner organizations, and programs working on developing welcoming, recovery-/resiliency-oriented, trauma-informed complexity-capable services to work in partnership to develop a local Children and/or Adult System of Care. SOCAT™ is also designed to help systems working on SOC to incorporate complexity capability throughout SOC design.
- **CO-FIT100™** – The CCISC Outcome Fidelity and Implementation Tool (CO-FIT100™) is designed to help systems of care monitor and measure success in CCISC implementation for individuals and families with co-occurring mental health and substance use conditions, and other complex needs. The tool reviews success in meeting each of these consumer-driven standards: Welcoming, Accessibility, Integration, Continuity, and Comprehensiveness, using a combination of specific outcome measures and implementation (process) measures based on the CCISC Model and the 12 Steps of CCISC Implementation.
- **COCAP™** – COCAP™ is designed to be used by behavioral health service system leadership, in partnership with service providers and other stakeholders, in the context of an organized system-level quality improvement partnership to achieve CCISC implementation. COCAP™ is designed to help systems identify a range of measurable indicators that can be used to document or monitor progress toward co-occurring capability in organization and clinical practice—for each agency, program, or service provider in the system—at a particular point in time.
- **COMPASS-EXEC™** – The COMPASS-EXEC™ is a self-assessment tool for leadership teams of behavioral health, health, and/or human services systems that are working on organizing themselves to develop, oversee, and support an integrated system of care. The tool is specifically created for executives, administrators, administrative staff, and core implementation staff working toward CCISC implementation at the system level in states, provinces, regional systems, counties, managed care networks, and so on. The focus of the tool is on identifying and improving administrative policies, procedures and practices that support the implementation of integrated systems and services.

Agency/Program Tools

- **COMPASS-EZ™** – COMPASS-EZ™ is designed to help behavioral health agencies or programs (including homeless, school-based, jail-based, etc.) to organize a baseline self-assessment of recovery-oriented complexity (co-occurring) capability. This permits each program to develop and take ownership of a continuous quality improvement process for making progress. Using this tool, all programs in a behavioral health system can work in partnership, using a shared process to make progress toward the collective vision of recovery-oriented complexity (co-occurring) capability across the whole system.
- **COMPASS-ID™** – COMPASS-ID™ is a program self-assessment tool for co-occurring (complexity) capability that can be used by intellectual disabilities and supports, brain injury, and other programs working with individuals and families who have cognitive disabilities. It is designed to help these programs develop welcoming integrated services and supports that inspire hope and provide help to people and families with cognitive disabilities who have co-occurring issues in any area.
- **COMPASS-PREVENTION™** – The COMPASS-PREVENTION™ is a program self-assessment tool for co-occurring/complexity capability that can be used by prevention and early intervention programs in the context of systemwide CCISC implementation. The COMPASS-PREVENTION™ helps programs improve the design of prevention and early intervention services to be better matched to support holistic wellness in populations where it is expected that individuals and families have complex lives, and that risks in one area indicate targets for prevention and early intervention in many areas.

For primary health/behavioral health integration:

- **COMPASS-PH/BH™** - The COMPASS-PH/BH™ is a program self-assessment tool for primary health/behavioral health integration, commonly used in the context of CCISC implementation. The COMPASS-PH/BH™ can be used by all types of primary health and behavioral health clinics and treatment programs to develop core capability to provide integrated programs, interventions, and services to meet the needs of service populations with all types of physical health and/or behavioral health issues and other complex human services needs.

Staff Competency Tools

- **CODECAT-EZ™**- CODECAT-EZ™ is used by systems, agencies, and programs as part of the CCISC process to help improve services to individuals and families with co-occurring mental health and substance use issues and other complex needs. CODECAT-EZ™ is a tool to assist front line staff who are providing or supporting service to work on development of their recovery-oriented complexity (co-occurring) competency. It provides a way for staff to evaluate their own attitudes/values and knowledge/skills related to helping people and families with complex lives make progress, and also provides supervisory staff with a structured process to assist staff with competency development.

Clinical Practice Tools

- **ILSA-Basic™** (soon to be released) –The Integrated Longitudinal Strength-Based Assessment-Basic™ is a unique documentation format that organizes the process of welcoming, hopeful, integrated, recovery-oriented assessment for adults or older adolescents by incorporating CCISC principles into the assessment process and documentation. ILSA-Basic™ is not a typical tool that simply asks a list of questions. Its content and visual layout are designed to organize *a process of assessment* to understand the hopeful goals and life story of a person with complex needs.

How to Purchase

Please contact us at info@ziapartners.com to obtain pricing and a licensing agreement.